



## Information in advance for your bike tour

Soon it will be time for your cycle dreams to come true! On the following pages we would like to provide you with some useful information in advance. We already wish you lots of fun with your upcoming bike tour.

## GENERAL INFORMATION

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This letter provides general information about your booked bike tour. Your travel documents (one package per room) will be stored at the start hotel. Please ask for it at the hotel reception.

**Please note:** Any applicable spa and local taxes or tourist taxes are not included in the tour price and must be paid in cash at the hotel.

**If you arrive after 6 p.m., please give the hotel a short call, so they are informed!**

If you have booked half board and the restaurant is not directly at your accommodation, we have reserved a table for you in a restaurant nearby. You will find the voucher with time details in your travel documents.

## BIKE HANDOVER AND WELCOME TALK

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The bike handover and your personal welcome talk will take place at 19:00 on the day of arrival directly at your booked hotel. The day of arrival is the night before the first day of cycling, additional nights are not included.

Please refer to the travel documents in your arrival hotel for any changes.

If you are unable to be present at the specified time or generally do not wish to be greeted, please let us know by telephone before arrival.

## ARRIVAL HOTEL

### NH Brugge

Boeveriestraat 2

8000 Brügge

[www.nh-hotels.com/en/hotel/nh-brugge](http://www.nh-hotels.com/en/hotel/nh-brugge)

+32 5 044 9711



### Dukes Academie

Wijngaardstraat 7/9

8000 Brügge

[www.dukesacademie.com](http://www.dukesacademie.com)

+32 50 33 22 66



### Velotel

Handboogstraat 1B

8000 Brügge

[www.hotelvelotel.com](http://www.hotelvelotel.com)

+32 50 25 25 25



### Jan Brito

Freren Fonteinstraat 1

8000 Brügge

[www.janbrito.com/en/](http://www.janbrito.com/en/)

+32 50 33 06 01



### Martin's Brugge

Oude Burg 5

8000 Brügge

[www.martinshotels.com](http://www.martinshotels.com)

+32 50 44 51 11



## ARRIVAL BY CAR AND PARKING

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It is not advisable to drive a car into the city center or to park above ground. Several streets are traffic-calmed or car-free at certain times.

**NH Brugge:** Public parking spaces are available in the vicinity (reservation is not possible) and are charged at €17 per day.

**Dukes Academie:** Private parking is available at the property (reservation is required) and costs €25 per day

**Velotel:** Private parking spaces are available free of charge at the property (reservation is not required).

**Jan Brito:** Private parking spaces are available nearby (reservation is required) and cost €25 per day. For more information, visit <https://www.janbrito.com/en/facilities-services/parking>.

**Martin's Brugge:** Private parking spaces are available at the property (reservation is not possible) and cost €30 per day.

## ARRIVAL BY TRAIN

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Brussels-South station ("Bruxelles-Midi" in French, Brussel-Zuid in Dutch) is the Belgian hub for international rail traffic. You can reach Brussels from Amsterdam with the NS InterCity and Eurostar, Cologne with the Eurostar and ICE or from Vienna comfortably with the ÖBB Nightjet) and from Berlin with the European Sleeper

**There are 3 trains per hour from Brussels-South to Bruges. The journey time is approx. 1 hour.**

**NH Brugge:** The hotel is about 800 meters from the train station, so you can easily reach it on foot. Reach it on foot. Look out for the large red concert building as a landmark; the hotel is located near this point.

**Dukes Academie:** From the station, take bus line 1 in the direction of Sint-Kruis Kerk and get off at Brugge Onze-Lieve-Vrouwekerk.

**Jan Brito:** A cab from Bruges train station to Hotel Jan Brito costs around €12 to €15.

## ARRIVAL BY PLANE

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**Brussels Airport to Bruges:** From Brussels Airport, you can easily travel to Bruges by train. Trains run every hour and offer a direct connection every day.

**Brussels South Charleroi Airport:** A direct shuttle bus to Bruges is offered by Flibco.com, with a frequency of 12 trips per day. The shuttle bus stops at the back of Bruges train station. For tickets: [www.flibco.com](http://www.flibco.com) & also available at the information office at the station.

**Ostend-Bruges Airport:** The closest international airport to Bruges, Belgium, is Ostend-Bruges International Airport. It is located in Ostend, on the Belgian coast, about 25.3 kilometers from Bruges. From there, you can take a bus to Ostend train station. This bus runs every 10 minutes during the day and every 20 minutes in the evening, on Sundays and public holidays. The journey takes about 15 minutes. From there you can take the train to Bruges

station, the journey takes about 15 minutes. The price for a bus ticket is around € 2.50, a train ticket to Bruges costs € 4.30 for adults and € 2.70 for children. Taking a cab from the airport to Bruges city center takes around 40 minutes and usually costs around €70. This is a convenient option if you are looking for a direct route to your destination without having to change trains.

## TRAVEL DOCUMENTS

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We have left your personal travel document package for you at the reception of your starting hotel. If you have booked bikes, they will be waiting for you at the start hotel. (Please ask at reception).

### Each package contains:

- Latest hotel list (valid as voucher for your hotels)
- Maps with route description
- Vouchers, tickets for additional services (if included or booked)
- Luggage tags

## RETURN TRANSFER

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Pedalo offers a daily transfer by bike bus from Amsterdam to Bruges. The price for the transfer is € 85,- plus € 39,- for your own bike. (Bringing your own bike is only possible with a booked transfer).

### Reservation required at the time of booking!

Departure daily between 1 and 2 pm from your booked hotel in Amsterdam. Your own bikes will be transported. We will inform you of any changes in good time via the hotel reception!

## LUGGAGE TAGS

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You will receive **luggage tags** for your suitcases at **your start hotel**. Please fill in the luggage tags and label each piece of luggage with a tag. Your booking name should already be pre-printed in the right-hand field. In the left-hand field, please enter the **total number of items of luggage** to be transported under this name. In the following-mentioned sample, the guests 'Mustermann' (10 people) have 12 pieces of luggage. If the number of pieces of luggage changes during the tour, please update this on **all** luggage tags.



## LUGGAGE TRANSFER

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On our tours you travel by bike and we transport your luggage from hotel to hotel. Please note the following to ensure that everything runs smoothly:

- You will receive Pedalo luggage tags with your travel documents at your start hotel. Your **booking name** is already printed on these. All you have to do is enter **the total number of pieces of luggage** to be transported under **your booking name**.
- A suitcase may not scale more than 20 kg. It is better to pack an additional bag. (Open bags, glass bottles or similar items cannot be transported).
- Please deposit your luggage at the reception of your accommodation each morning by **9 a.m.** at the latest.
- You will receive your luggage at the next hotel by 6 p.m. at the latest. In case your luggage does not arrive in time, you will be informed by the hotel reception.

If your luggage is lost or damaged, we are only liable if this was caused by us and is reported to us immediately after it occurs, but even then only up to a maximum of € 200,- per person. We do not accept any liability:

- for items such as laptops, tablets, etc., valuables of any kind that are not usually carried in luggage
- for means of payment of any kind
- for visual damage
- for damage to handles and wheels
- for damage to items of luggage whose total weight exceeds 20 kg

**Note:** Please hand out your room key to the reception at check-out and make sure that you have not forgotten your bike key in your luggage! Luggage transport ends on your last cycling stage at the booked hotel.

## HOTEL LIST

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On your hotel list you will find the booked accommodations, type of room and services (like breakfast, dinner,...). It is your voucher for the hotels.

## CLOTHING

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We recommend, not to wear clothing with tight seams and buttons. It is also recommended to wear special padded cycling shorts as well as a cycle helmet.

If you need a helmet, this have to be booked through your tour operator at least one week before arrival (rental helmet € 19,- / purchase helmet € 49,-).

On hot days, it is advisable to wear hat, sun cream and sunglasses. Don't forget your swimsuit for any swimming opportunities along the route!

**TIP:** You should also always carry rainwear and spare clothing in your saddlebags.

## BIKES

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A bicycle of prime quality is most important for a successful cycling holiday. Therefore we use solid quality for all components and in the production, on basis of proven and tested quality. That way we are able to guarantee best comfort and safeness on roads and bike paths.

- Our bikes are branded touring bikes, smooth-running, equipped with 21-speed derailleur gears and freewheel. On request, we can also provide 7-speed unisex bikes with hub gears, coaster brake and 2 V-brakes.
- Our electric bikes are pedelecs with a pedal-assisted electric motor up to 25 km/h. They are 28-inch bikes (unisex) with 8-speed hub gears incl. LCD display, bike computer and power consumption display.
- Our premium bike is a sporty 27-speed with freewheel and crossbar. Equipped with hydraulic Magura HS 11 brakes and Shimano Deore XT gears, as well as a high-quality Suntour suspension fork.
- All bikes are equipped with a comfort gel saddle (with a seat post diameter of 27,2 mm).

**Please note that GPS device is not part of the standard equipment of our bikes.**

Of course, the complete equipment also includes suitable accessories - optimally matched to our bikes and particularly robust and solid, only from well-known quality manufacturers:

- Saddle bag (water-repellent)
- Handlebar bag (water-repellent)
- Tool/repair kit (with spare inner tube) for small independent repairs, for larger breakdowns please contact the service hotline or the office hotline directly
- Air pump
- Combination lock

You can leave the rental bikes in the last hotel at a place provided by the hotel management.