



Information in advance for your bike tour

Soon it will be time for your cycle dreams to come true! On the following pages we would like to provide you with some useful information in advance. We already wish you lots of fun with your upcoming bike tour.

GENERAL INFORMATION

This letter provides general information about your booked bike tour. Your travel documents (one package per room) will be stored at the start hotel. Please ask for it at the hotel reception.

Please note: Any applicable spa and local taxes or tourist taxes are not included in the tour price and must be paid in cash at the hotel.

If you arrive after 6 p.m., please give the hotel a short call, so they are informed!

If you have booked half board and the restaurant is not directly at your accommodation, we have reserved a table for you in a restaurant nearby. You will find the voucher with time details in your travel documents.

WELCOME AND BIKE HANDOVER

The bike handover and your personal welcome meeting will take place at 7:00 PM on the day of arrival, directly at your booked hotel. The arrival day is the night before the first cycling day; any additional nights booked are not included.

For our center-based tours, we start the first cycling day in a relaxed manner at 9:00 AM with a welcome meeting at the hotel. If you have booked a rental bike, you will receive it immediately afterward. Then we'll transfer you to the impressive Roskilde Cathedral – and after the visit, your first bike tour begins.

Please refer to the travel documents provided at your arrival hotel for any possible changes.

If you cannot be present at the specified time or do not wish to attend the welcome meeting, please inform us by phone before your arrival.

ARRIVAL HOTEL

Hotel Absalon

Helgolandsgade 15

1653 Kopenhagen

www.absalon-hotel.dk/

+45 3331 4344



Hotel Scandic Webers

Vesterbrogade 11b

1620 Kopenhagen

www.scandichotels.dk

+45 33311441



Hotel Comwell Copenhagen Portside

Alexandriagade 1

2150 Kopenhagen

www.comwell.com/hoteller/comwell-hotel-copenhagen-port

+45 35272150



Scandic Copenhagen

Vester Søgade 6

1602 Kopenhagen

www.scandichotels.dk

+45 33 14 35 35



Scandic Kodbyen

Skelbækgade 3A

1717 Kopenhagen

www.scandichotels.dk

+45 72 18 33 40



ARRIVAL BY CAR AND PARKING

Hotel Absalon: The hotel offers parking nearby for a fee of 275 DKK per day per car. Further information is available upon check-in at the hotel.

Hotel Scandic Webers: Cars can be parked in the green parking zone. Tickets must be obtained at the ticket machine. There are parking spaces in the surrounding streets as well as in a nearby parking garage. Parking spaces cannot be reserved in advance. Don't forget to check the applicable parking conditions before you park.

Hotel Comwell Copenhagen Portside: Public parking is available at the property (reservation is not possible) and costs DKK 195 per day.

Scandic Copenhagen: The hotel has public parking available at the property (reservation is not possible) and costs DKK 310 per day.

Scandic Kodbyen: Private parking is available at the property (reservation is required) and costs DKK 220 per day.

ARRIVAL BY TRAIN

Hotel Absalon: The hotels are only a 5–10 minute walk from Copenhagen Central Station.

Hotel Scandic Webers: Public transportation is easily accessible: The hotel is only a 5 to 10-minute walk from Copenhagen Central Station (250 m). The Copenhagen Central Station subway station is 300 m away, as is the Vesterport train station (300 m).

Hotel Comwell Copenhagen Portside: Public transportation is easily accessible: The Orientkaj subway station is only 200 meters away, Nordhavn train station is 1.1 km away, Svanemøllen train station is 1.9 km away, and the Poul Henningsens Plads subway station is 1.6 km away.

Scandic Copenhagen: The hotel is well connected by public transport, with Vesterport train station just 350 m away, Copenhagen Central Train Station 650 m, and Copenhagen Central Metro Station 700 m away.

Scandic Kodbyen: The hotel is well connected by public transport, with Dybbølsbro train station just 300 m away, Enghave Plads metro station 800 m, Copenhagen Central Metro Station 800 m, and Copenhagen Central Train Station 950 m away.

ARRIVAL BY PLANE

You can take a cab from the airport, which is 13 kilometers away, to the hotels. The journey takes about 20 minutes and costs around DKK 250 - 300.

The regional train from the airport to Copenhagen Central Station takes about 15 minutes and the ticket costs DKK 45-65 per person.

TRAVEL DOCUMENTS

We have left your personal travel document package for you at the reception of your starting hotel. If you have

booked bikes, they will be waiting for you at the start hotel. (Please ask at reception).

Each package contains:

- Latest hotel list (valid as voucher for your hotels)
- Maps with route description
- Vouchers, tickets for additional services (if included or booked)
- Luggage tags

RETURN TRANSFER

Pedalo offers a daily transfer by bike bus from Malmö to Kopenhagen. The price for the transfer is € 85,- plus € 39,- for your own bike. (Bringing your own bike is only possible with a booked transfer).

Reservation required at the time of booking!

Departure daily at 10 am from your booked hotel. Your own bikes are also transported. We will inform you of any changes in good time via the hotel reception!

LUGGAGE TAGS

You will receive **luggage tags** for your suitcases at **your start hotel**. Please fill in the luggage tags and label each piece of luggage with a tag. Your booking name should already be pre-printed in the right-hand field. In the left-hand field, please enter the **total number of items of luggage** to be transported under this name. In the following-mentioned sample, the guests 'Mustermann' (10 people) have 12 pieces of luggage. If the number of pieces of luggage changes during the tour, please update this on **all** luggage tags.



LUGGAGE TRANSFER

On our tours you travel by bike and we transport your luggage from hotel to hotel. Please note the following to ensure that everything runs smoothly:

- You will receive Pedalo luggage tags with your travel documents at your start hotel. Your **booking name** is

already printed on these. All you have to do is enter **the total number of pieces of luggage** to be transported under **your booking name**.

- A suitcase may not scale more than 20 kg. It is better to pack an additional bag. (Open bags, glass bottles or similar items cannot be transported).
- Please deposit your luggage at the reception of your accommodation each morning by **9 a.m.** at the latest.
- You will receive your luggage at the next hotel by 6 p.m. at the latest. In case your luggage does not arrive in time, you will be informed by the hotel reception.

If your luggage is lost or damaged, we are only liable if this was caused by us and is reported to us immediately after it occurs, but even then only up to a maximum of € 200,- per person. We do not accept any liability:

- for items such as laptops, tablets, etc., valuables of any kind that are not usually carried in luggage
- for means of payment of any kind
- for visual damage
- for damage to handles and wheels
- for damage to items of luggage whose total weight exceeds 20 kg

Note: Please hand out your room key to the reception at check-out and make sure that you have not forgotten your bike key in your luggage! Luggage transport ends on your last cycling stage at the booked hotel.

HOTEL LIST

On your hotel list you will find the booked accommodations, type of room and services (like breakfast, dinner,...). It is your voucher for the hotels.

CLOTHING

We recommend, not to wear clothing with tight seams and buttons. It is also recommended to wear special padded cycling shorts as well as a cycle helmet.

If you need a helmet, this have to be booked through your tour operator at least one week before arrival (rental helmet € 19,- / purchase helmet € 49,-).

On hot days, it is advisable to wear hat, sun cream and sunglasses. Don't forget your swimsuit for any swimming opportunities along the route!

TIP: You should also always carry rainwear and spare clothing in your saddlebags.

BIKES

A bicycle of prime quality is most important for a successful cycling holiday. Therefore we use solid quality for all components and in the production, on basis of proven and tested quality. That way we are able to guarantee best

comfort and safeness on roads and bike paths.

- Our bikes are branded touring bikes, smooth-running, equipped with 21-speed derailleur gears and freewheel. On request, we can also provide 7-speed unisex bikes with hub gears, coaster brake and 2 V-brakes.
- Our electric bikes are pedelecs with a pedal-assisted electric motor up to 25 km/h. They are 28-inch bikes (unisex) with 8-speed hub gears incl. LCD display, bike computer and power consumption display.
- Our premium bike is a sporty 27-speed with freewheel and crossbar. Equipped with hydraulic Magura HS 11 brakes and Shimano Deore XT gears, as well as a high-quality Suntour suspension fork.
- All bikes are equipped with a comfort gel saddle (with a seat post diameter of 27,2 mm).

Please note that GPS device is not part of the standard equipment of our bikes.

Of course, the complete equipment also includes suitable accessories - optimally matched to our bikes and particularly robust and solid, only from well-known quality manufacturers:

- Saddle bag (water-repellent)
- Handlebar bag (water-repellent)
- Tool/repair kit (with spare inner tube) for small independent repairs, for larger breakdowns please contact the service hotline or the office hotline directly
- Air pump
- Combination lock

You can leave the rental bikes in the last hotel at a place provided by the hotel management.